

(i) Troubleshooting. ATL, in cooperation with CUSTOMER, will address with the ONSP, local service management systems (LSMSs), and the NPAC, as appropriate, problems that arise during the porting process.

2.2. Port-Outs. ATL shall use commercially-reasonable efforts to complete local number porting activities on CUSTOMER's behalf when CUSTOMER is the OLSP, as follows (activities may vary depending on whether CUSTOMER is the ONSP or is a non-facilities-based provider):

(a) Ongoing Interface. ATL will act as CUSTOMER's primary interface with the NPAC and other carriers involved with local number porting.

(b) CSR. If a NLSP requests a CSR, ATL, following CUSTOMER's procedures for establishing the authority of the NSLP to obtain the CSR, will furnish the CSR to the NLSP.

(c) LSR Review. ATL, in cooperation with CUSTOMER, will review LSRs received from NNSPs and timely respond with a FOC, including a specified due date if necessary, or a reject notification, as appropriate. ATL will respond on behalf of CUSTOMER to communications from the NNSP regarding the cause of a reject notification. In the event of a conflict, ATL will send a conflict message into the NPAC.

(d) Due Date Coordination. ATL, in cooperation with CUSTOMER, will coordinate port due dates, as necessary, with the NNSP.

(e) NPAC Data Entry/Communications. ATL will be responsible for submission of all messages, data, and other information into the NPAC in accordance with the current local number porting processes established by the NANC and will also be the contact point for receipt of related messages from the NPAC.

(f) Provisioning. ATL, in cooperation with CUSTOMER, will remove switch translations at the specified due date and time, or in accordance with negotiated cut-over instructions from the NNSP. ATL and CUSTOMER will establish an operational window/time frame for the removal of switch translations. CUSTOMER shall be responsible for performing any physical activities required to complete ports. In cases where a coordinated cut-over is required or requested, ATL, in cooperation with CUSTOMER, will negotiate the cut-over time and process.

(i) Troubleshooting. ATL, in cooperation with CUSTOMER, will address with the NNSP and the NPAC, as appropriate, problems that arise during the porting process, including conflicts and escalations thereof.

2.3. Provisioning System Access. CUSTOMER is solely responsible for providing and maintaining a suitable and secure Internet connection to enable ATL to remotely access CUSTOMER's switching equipment and provisioning systems for the purpose of carrying out internal provisioning activities on CUSTOMER's behalf. CUSTOMER must provide ATL with all data, passwords, and other pertinent information required by ATL to perform porting and provisioning activities on behalf of CUSTOMER. ATL will take appropriate steps to maintain the security and privacy of CUSTOMER'S network and password information.

3. No Proprietary Rights. Neither ATL nor CUSTOMER has or will have any proprietary or confidential claim to any local telephone number. As ordered by the FCC the End User controls the local telephone number, but does not own it.

**IN WITNESS WHEREOF**, the Parties hereto have made and executed this Service Addendum by and through their respective authorized representatives, to be effective as of the date and year first above written.

**ATL COMMUNICATIONS**

By: \_\_\_\_\_  
Michael Rothchild  
COO

Date: \_\_\_\_\_

**CUSTOMER (MIX Networks, Inc.)**

By: \_\_\_\_\_  
Authorized Representative

Printed Signatory: Louie M. Holmes, II

Title: President / CEO

Date: 3/23/2016

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